CHARLOTTE ALLSTARS

THANK YOU FOR ENROLLING YOUR CHILD IN ONE OF OUR CHARLOTTE ALLSTAR SUMMER CAMPS. PLEASE READ THE FOLLOWING SO YOUR CAMPER IS READY EACH DAY FOR AN AWESOME WEEK WITH US! DROP OFF WILL BE IN THE FRONT LOBBY, PLEASE WALK YOUR CHILD UP TO THE CHECK-IN TABLE TO SIGN THEM IN. MORNING EXPRESS CAMPERS DROP OFF IS AT 8:00AM. ALL DAY CAMPERS DROP OFF IS AT 8:00AM.

AFTERNOON CAMPERS DROP OFF IS AT 12:00PM.

FOR PICK UP, PLEASE SIGN THEM OUT AT THE SAME LOCATION IN WHICH YOU DROPPED THEM OFF. MORNING PICK UP IS PROMPTLY AT 12:00PM. AFTERNOON & ALL-DAY CAMPERS PICK UP IS AT 4:00PM. PLEASE REFRAIN FROM PICKING UP EARLIER. IF ABSOLUTELY NECESSARY, PLEASE INFORM US WHEN YOU DROP OFF YOUR CAMPER.

AFTERNOON AND ALL DAY GYMNASTIC CAMPERS WILL SHOW OFF THEIR SKILLS AT 3:45PM ON FRIDAY. DISMISSAL WILL BE AT 4:00PM. AFTERNOON AND ALL DAY CHEER CAMPERS WILL PERFORM A ROUTINE AT 3:50PM ON FRIDAY. DISMISSAL WILL BE AT 4:00PM.

SEND YOUR CAMPER WITH:

- <u>MORNING EXPRESS</u> SNACK AND DRINK. *FOR THE YOUNGER CAMPERS, PLEASE SEND YOUR CAMPER WITH A SET OF BACK UP CLOTHES*
- AFTERNOON CAMPERS SNACK AND DRINK.
- <u>ALL DAY CAMPERS</u> LUNCH, SNACK, AND DRINK, ENOUGH FOR ALL DAY!

SEND YOUR CAMPER DRESSED APPROPRIATELY FOR ACTIVITIES INCLUDING JUMPING, STRETCHING AND GOING UPSIDE DOWN. ALL CAMPERS WILL GO BAREFOOT. CHEERLEADERS CAN WEAR SOFT TENNIS SHOES FOR THEIR AFTERNOON SESSION.

IF YOU HAVE ANY QUESTIONS, PLEASE CALL US AT 704.246.8611. THANK YOU!

CHARLOTTE ALLSTARS

CANCELLATION AND TRANSFERS POLICY

- ABSOLUTELY NO REFUNDS WILL BE MADE AFTER MAY 15TH, 2025. \$50 CANCELLATION FEE.
- THERE IS A \$25 TRANSFER FEE WHEN TRANSFERRING TO A DIFFERENT CAMP TIME OR WEEK.
- IN THE EVENT OF A NO SHOW, CAGC DOES NOT REFUND CAMP TUITION.

CAGC WILL PROCESS PAYMENT ONCE REGISTRATION IS RECEIVED (FAMILIES WILL POST THE FEE TO THEIR ACCOUNT UPON REGISTERING AND CAGC WILL PROCESS THE PAYMENT). THERE IS NO REGISTRATION FEE.

BEHAVIOR AND DISCIPLINE POLICY

CAGC WILL NOT TOLERATE A CAMPERS MISBEHAVIOR TOWARDS OTHER CAMPERS OR COACHES/STAFF.

EXAMPLES OF MISBEHAVIOR:

- REFUSING TO FOLLOW BEHAVIOR GUIDELINES OR CAMP RULES
- USING PROFANITY, VULGARITY OR OBSCENITY
- STEALING OR DAMAGING PROPERTY (PERSONAL OR CAMP PROPERTY)
- REFUSAL TO PARTICIPATE IN ACTIVITIES OR COOPERATE WITH STAFF
- DISRUPTING A PROGRAM
- LEAVING A PROGRAM WITHOUT PERMISSION
- ENDANGERING THE HEALTH AND SAFETY OF CHILDREN AND/OR STAFF
- TEASING, MAKING FUN, OR BULLYING OF OTHER CAMPERS OR STAFF
- FIGHTING OF ANY KIND

CAMPER FEES ARE NON-REFUNDABLE IF A CAMPER IS SENT HOME FOR DISCIPLINARY REASONS. PHYSICAL VIOLENCE OR BULLYING TOWARD ANOTHER CAMPER OR STAFF MEMBER WILL RESULT IN IMMEDIATE DISMISSAL FROM THE CAMP PROGRAM.

WHEN A CAMPER DOES NOT FOLLOW THE BEHAVIOR GUIDELINES, WE WILL TAKE THE FOLLOWING ACTION STEPS AS BEHAVIOR PROBLEMS PROGRESS. 1. STAFF WILL REDIRECT THE CAMPER TO MORE APPROPRIATE BEHAVIOR. 2. IF INAPPROPRIATE BEHAVIOR CONTINUES, THE CAMPER WILL BE REMINDED OF BEHAVIOR GUIDELINES AND CAMP RULES, AND THE CAMPER WILL BE ASKED TO DECIDE ON ACTION STEPS TO CORRECT HIS/HER BEHAVIOR.

3. IF A CHILD'S BEHAVIOR STILL DOES NOT MEET EXPECTATIONS AND IS AFFECTING THE EXPERIENCE OF OTHER CAMPERS, PARENT/GUARDIAN WILL BE NOTIFIED IN PERSON, OR BY TELEPHONE OF THE INAPPROPRIATE BEHAVIOR. PARENT/GUARDIAN MAY BE REQUIRED TO PICK UP CAMPER EARLY.

4. IF INAPPROPRIATE BEHAVIOR CONTINUES, AS A FINAL ACTION STEP THE CAMPER MAY BE PERMANENTLY DISMISSED FROM CAMP.